

Industry Notice 11/17/2010: DTrade2 v2.3.3 Implementation

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) DTrade will undergo essential system upgrades on Thursday, November 18, 2010 from 5:00 p.m. to 9:00 p.m. EST.

- During this time the DTrade system will be unavailable to accept submissions.
- All other applications (EFS, ELLIE and MARY) will remain online.
- The pmddtc.state.gov website is not affected and will remain online.

We apologize for any inconveniences experienced as a result of this outage.

FURTHER INFORMATION

For Technical Issues:

DTrade Help Desk

Hours: 9am-5pm Eastern U.S. time

Phone: (202) 663-2838

E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

Response Team

Hours: 9am-5pm Eastern U.S. time

Phone: (202) 663-1282

E-mail: DDTCResponseTeam@state.gov